

Alaska Workforce Investment Board

ESD Report

Employment Security Division

October 2012

Alaska Department of Labor and Workforce Development

Achievements

Health Career Academy — In 2009, the Health Career Academy began with two teachers, four courses and 100 students. By spring semester 2012, it expanded to 19 teachers, 13 courses and more than 400 students. Students were so motivated to get into training for the high-growth healthcare industry that many worked through spring break and after school to continue pursuing their certifications and training. There were 20 students who took the Certified Nurse Assistant (CNA) class at the King Career Center last spring who took their CNA tests this summer. All 20 students passed the CNA test and are now certified. At least 10 are now working in the community for various employers including Providence Extended Care, Providence Hospital, the Pioneer Home, Assets, Homewell Senior Care, Focus and ResCare.

Disability Employment Initiative — October is National Disability Employment Awareness Month (NDEAM). NDEAM is a national campaign that raises awareness about disability employment issues and celebrates the many and varied contributions of America's workers with disabilities. This year's theme is "A Strong Workforce is an Inclusive Workforce: What Can YOU Do?"

Apprenticeships — ESD registered nine new apprenticeships since May 2012. Among the occupations are roofer, veterinary technician, auto technician, construction equipment mechanic, carpenter apprentice and construction craft laborer.

Ticket to Work — ESD piloted the Ticket to Work program at the Juneau Job Center last fall, followed by the Fairbanks Job Center in April. In an effort to spread the word about the Ticket to Work program, the Juneau Job Center piloted a monthly Ticket to Work workshop which began in June 2012. Juneau currently has four tickets assigned, with one pending ticket assignment. Out of the five ticket holders served, four are currently employed. The Fairbanks job center has three tickets assigned, two of whom have already gained employment.

Alaska Career Ready — A WorkKeys job profile was conducted for the Department of Labor and Workforce Development's Work Services case manager position. It included a new skill offered by ACT, Listening for Understanding, which helps the hiring manager select applicants with the skills deemed essential to quickly reaching full productivity. A WorkKeys curriculum profile was conducted for the Mining and Petroleum Training Service's Well Control class. The Applied Mathematics assessment helps the instructor accelerate formal classroom training of math formulas necessary for occupations in the oil and gas industry.

Mining — In September 2012, Career Support and Training Services (CSTS) staff recruited 28 individuals for interviews with the human resource managers at Hecla-Greens Creek and Coeur Alaska-Kensington mines. The intent of the recruitment was to fill 15 openings in the annual University of Alaska-Southeast four-week new miner training program held in Juneau. As a result of the coordinated effort, four interviewees were directly hired by Hecla-Greens Creek and both companies recommended 14 of the other interviewees for the training course. At the end of training in October 2012, 13 trainees graduated, and five trainees were immediately hired as miners by Coeur Alaska-Kensington mine. The remaining graduates are expected to receive second interviews and go to work as miners by January 2013.

Reemployment Services — Emergency Unemployment Compensation (EUC) claimants with access to Alaska's 21 statewide job centers must fulfill three

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In progress

Alaska Career Ready

ESD is working closely with the Department of Corrections to have KeyTrain (WorkKeys pre-courseware) available to inmates in all correctional facilities in Alaska. Inmates will take the assessments to earn a National Career Readiness Certificate to help them be competitive in the workforce upon release.

Mining

ESD Career Support and Training Services staff continue to work closely with mine employers, Heatherdale-Niblack and Ucore-Bokan mine projects on Prince of Wales Island by funding individuals for mine related skills trainings. Once individuals are trained (heavy equipment operation, CDL A truck driving and construction) and work ready, they are referred to job openings.

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ACHIEVEMENTS (continued) ...

reemployment services requirements to be eligible for continued EUC benefits. There are two online requirements via ALEXsys; one is review of an orientation of ESD and partner agency employment and training resources, and the other is completion of a skills assessment. The third requirement is in-person participation in an EUC Workshop at a job center. In-person participation gives job center staff the opportunity to interact with long-term unemployed claimants to determine their level of job readiness and unique reemployment needs. Staff review each claimant's records and ALEXsys resumé. The review is used as a comparative starting point to help the claimant return to work as soon as possible by ensuring that all reemployment requirements have been met, claimants have a clear understanding of other reemployment resources, and they have been actively referred to them.

Inmate Re-entry Services

Employment has proven to be the key to assisting prisoners with the successful transition back into communities. Department of Labor and Workforce Development (DOLWD) has partnered with Department of Corrections (DOC) for several years coordinating and developing job placement assistance and employment services for transitioning individuals. DOLWD ESD staff offer onsite services inside correctional

facilities including the Bridge to Success program at Hiland, seafood industry employment orientations presented at Goose Creek, and pre-release programs at Lemon Creek and Wildwood. Employment services are also offered at local job centers including "Employment After Incarceration" workshops offered at all Central region job centers, and coordination apprenticeship placement and for inmates who start apprenticeship training while incarcerated. DOLWD will continue its strong partnership with DOC, and commitment to serving transitioning individuals through participation in coalitions and community meetings, and the development and expansion of additional service delivery models.

What's next

Hire a Veteran month

Alaska and the nation celebrate and honor veterans during the month of November, especially on Nov. 11, Veterans Day. To coincide with this day of national observance of veterans, Alaska has instituted November as "Hire a Veteran" month, which began with a proclamation by the Governor and is led by ESD. ESD will host its annual Veterans Job Fair on Nov. 9, 2012, in Anchorage, where the majority of Alaska's veterans reside. More than 120 employers and 1,500 veterans are expected to participate. Veteran Performance Incentive Award (VPIA) winners will also be recognized at the job fair.



VPIA individual award winners:

- Melissa Mitchell
- Brian Howard
- Ken Cowles
- Dave Reid

VPIA team award winners — Business Connection:

- Brad Gillespie
- Rocky Grimes
- Radlev Takaki
- Kim Harness
- Nancy Heckmann
- Beth Leschper

Ticket to Work

ESD will soon expand the ticket to work program to the Anchorage Muldoon and Midtown job centers. Both job centers will open their doors to ticket holders on Oct. 30. The opening is scheduled to coordinate with National Disability Employment Awareness Month. Anchorage job center staff will hold a Work Incentives Seminar Event (WISE) on Oct. 30.

We are an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities.



ESD VISION

ESD is Alaska's premier leader in connecting employers with a skilled workforce, keeping workers in Alaska and sustaining communities through the delivery of unemployment insurance.